

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.:	09/876,788	§	Examiner:	Unknown
Filed:	June 6, 2001	§	Group/Art Unit:	2152
Inventor(s):		§	Atty. Dkt. No:	6067-16203
Linyard, et al.		§		
		§		
		§		
		§		
		§		
Title:	Method and System for	§		
	Providing Electronic User	§		
	Assistance	§		
		§		
		§		
		§		

TRANSMITTAL OF POWER OF ATTORNEY AND
NOTICE OF CHANGE OF ADDRESS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Please find attached a Power of Attorney with regard to the above-identified patent application. Applicant respectfully requests the Commissioner to change the correspondence address for the above-identified patent application. The old correspondence address was:

Customer No. 64107
KOKKA & BACKUS, PC
1001 N. Rengstorff Ave.
Suite 250
Mountain View, CA 94043-1746

The new correspondence address is:

Customer No. 65132
Robert C. Kowert
Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C.
P.O. Box 398
Austin, Texas 78767-0398
(512) 853-8850

If there are any questions regarding this matter, please contact me at the telephone number provided below.

Respectfully submitted,

/Robert C. Kowert/
Robert C. Kowert, Reg. #39,255
Attorney for Applicant(s)

Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C.
P.O. Box 398
Austin, Texas 77253-3267
(512) 853-8840
Date: 4-10-08